

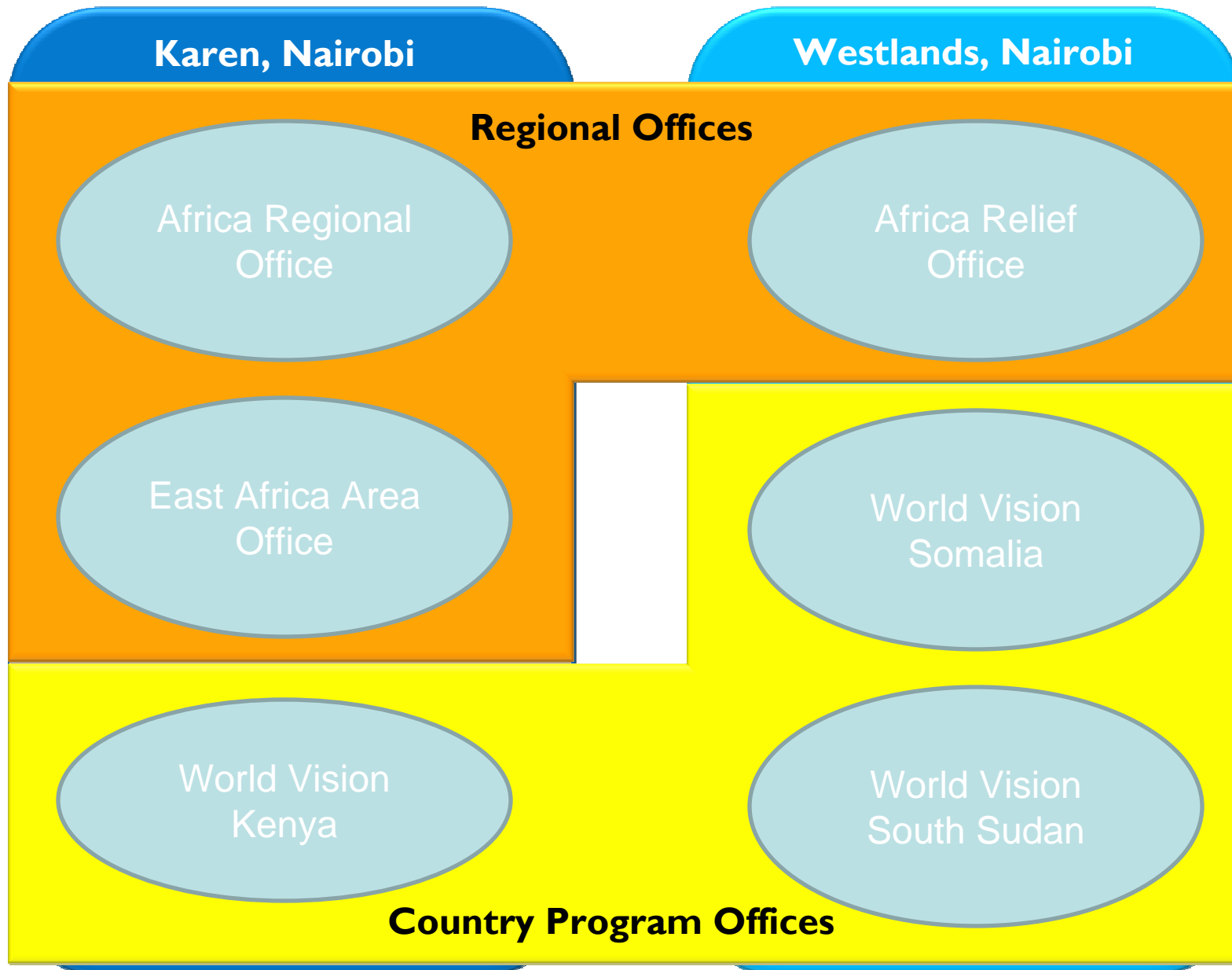
Shared Services and Outsourcing for World Vision Entities in Kenya

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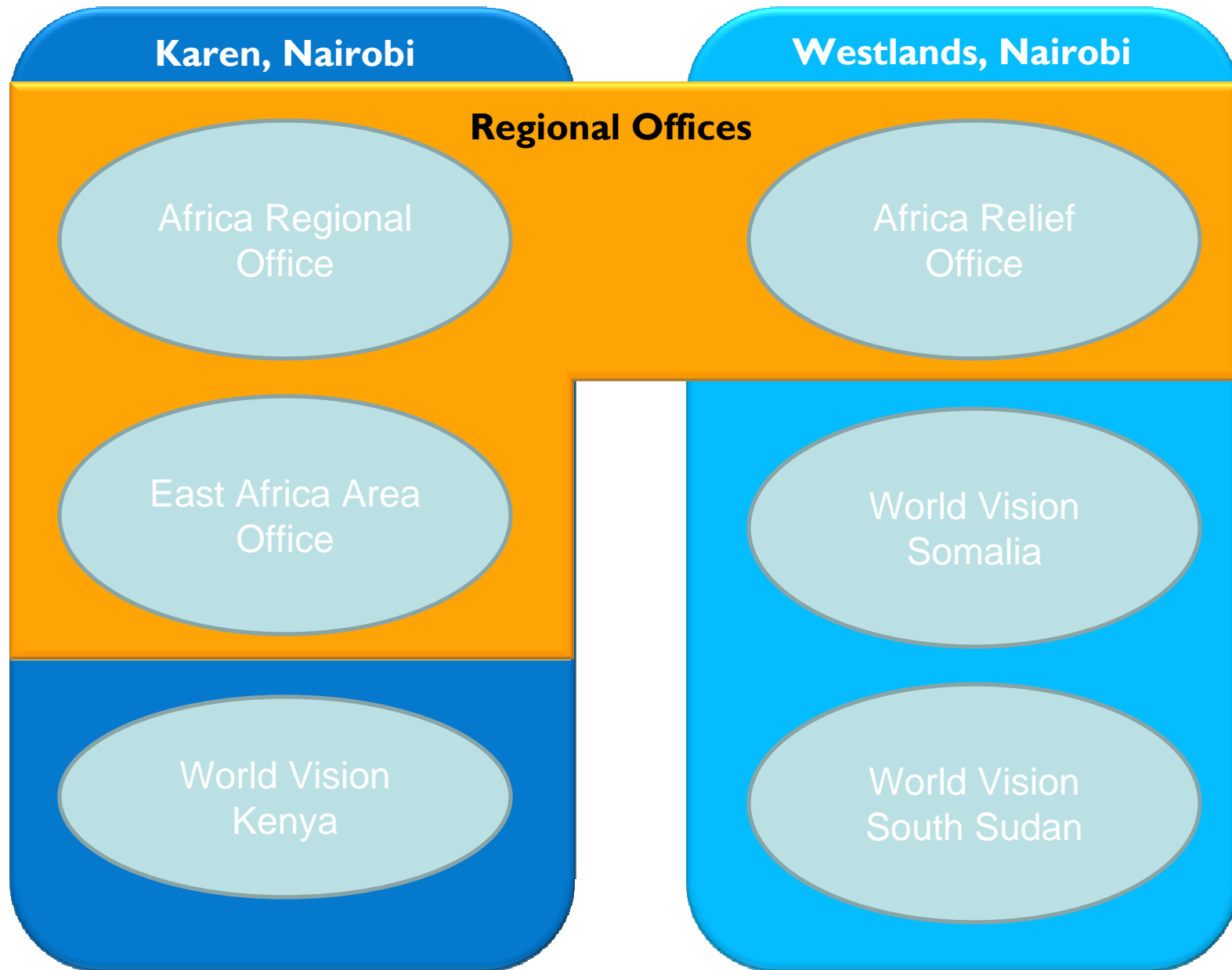
World Vision Entities in Kenya



State of Play (before)

- Each entity has largely independent business processes for administration, finance, supply chain & logistics, ICT etc
- No aggregation of requirements/demands for smart sourcing
- Redundancy and duplications
- Inefficiency and high operational costs

Phase I: Regional Office Support Services Consolidation

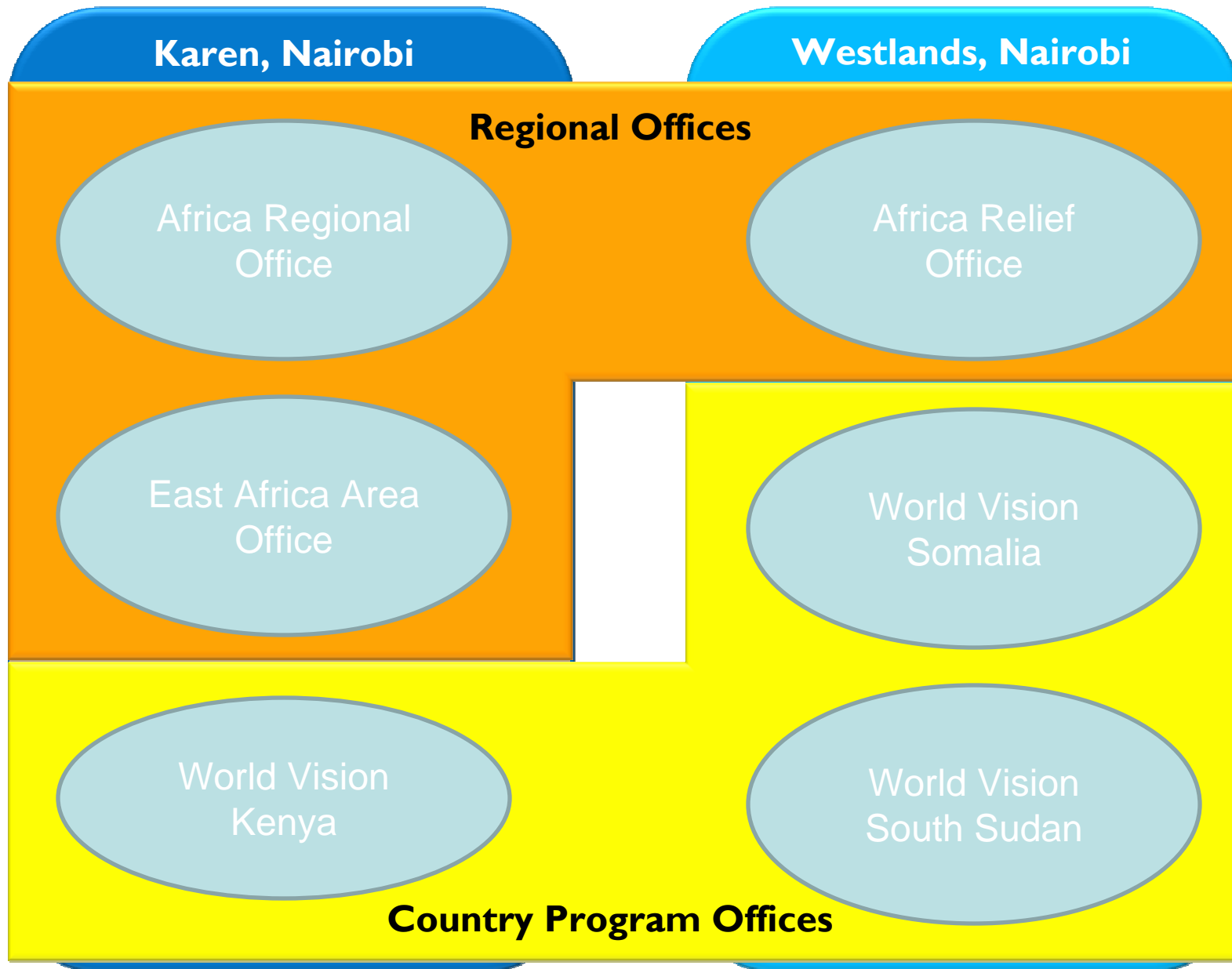


State of Play (After 6 months)

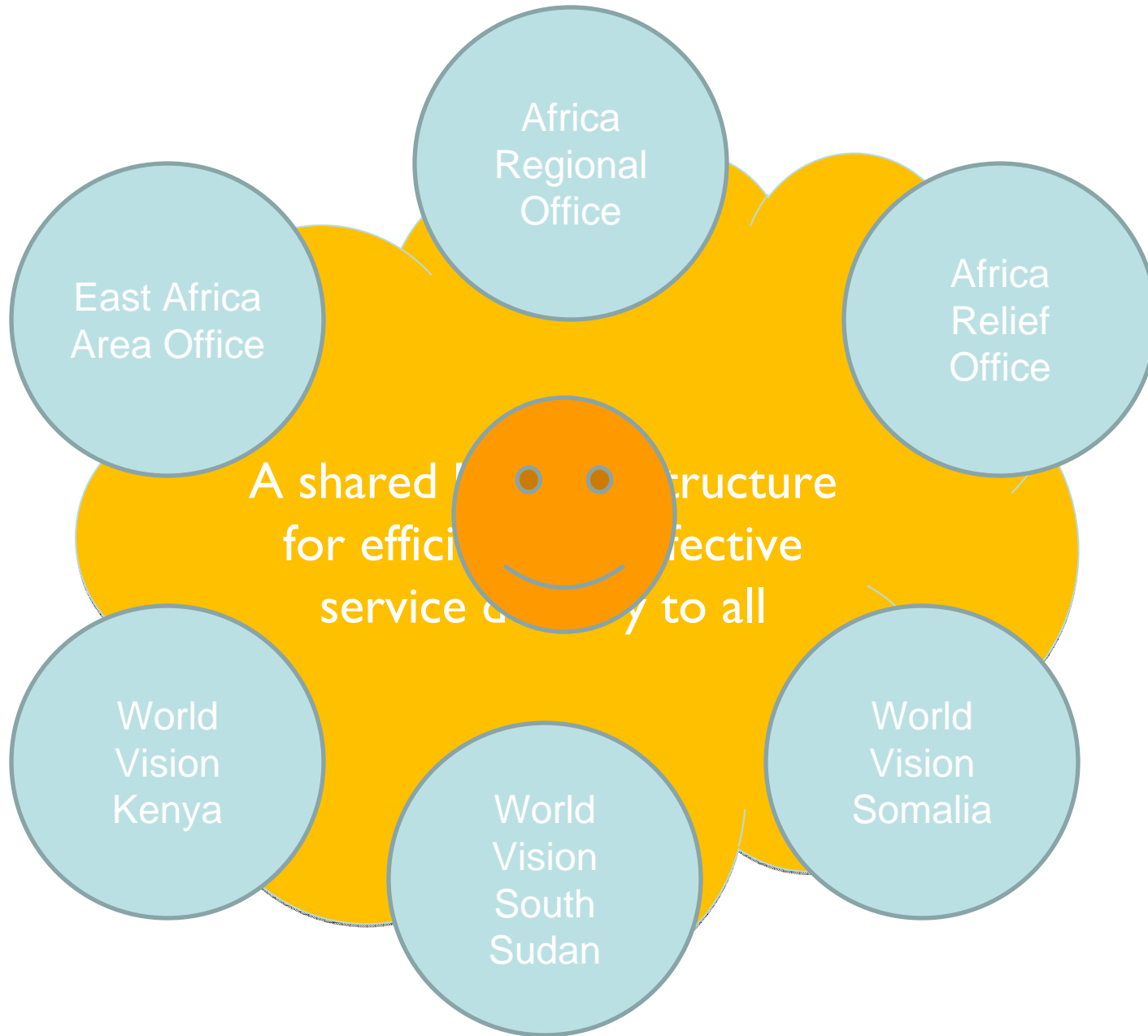
- Admin: Standardized administrative process across entities
- Finance: 1 consolidated database = 1 set of statements of accounts, 1 financial system (50% cost reduction in license, maintenance and support costs)
- Supply chain:
 - Travel management: One travel agent (56% cost reduction)
 - Air fare: Preferential rates with KQ+ET
 - Taxis: 1 service provider
 - Target deals: Mobile phone rates, Internet access (office and home), Computer hardware supply, maintenance and support

We are leveraging our scale to negotiate for highly discounted deals, cutting our operational costs and driving organisational effectiveness

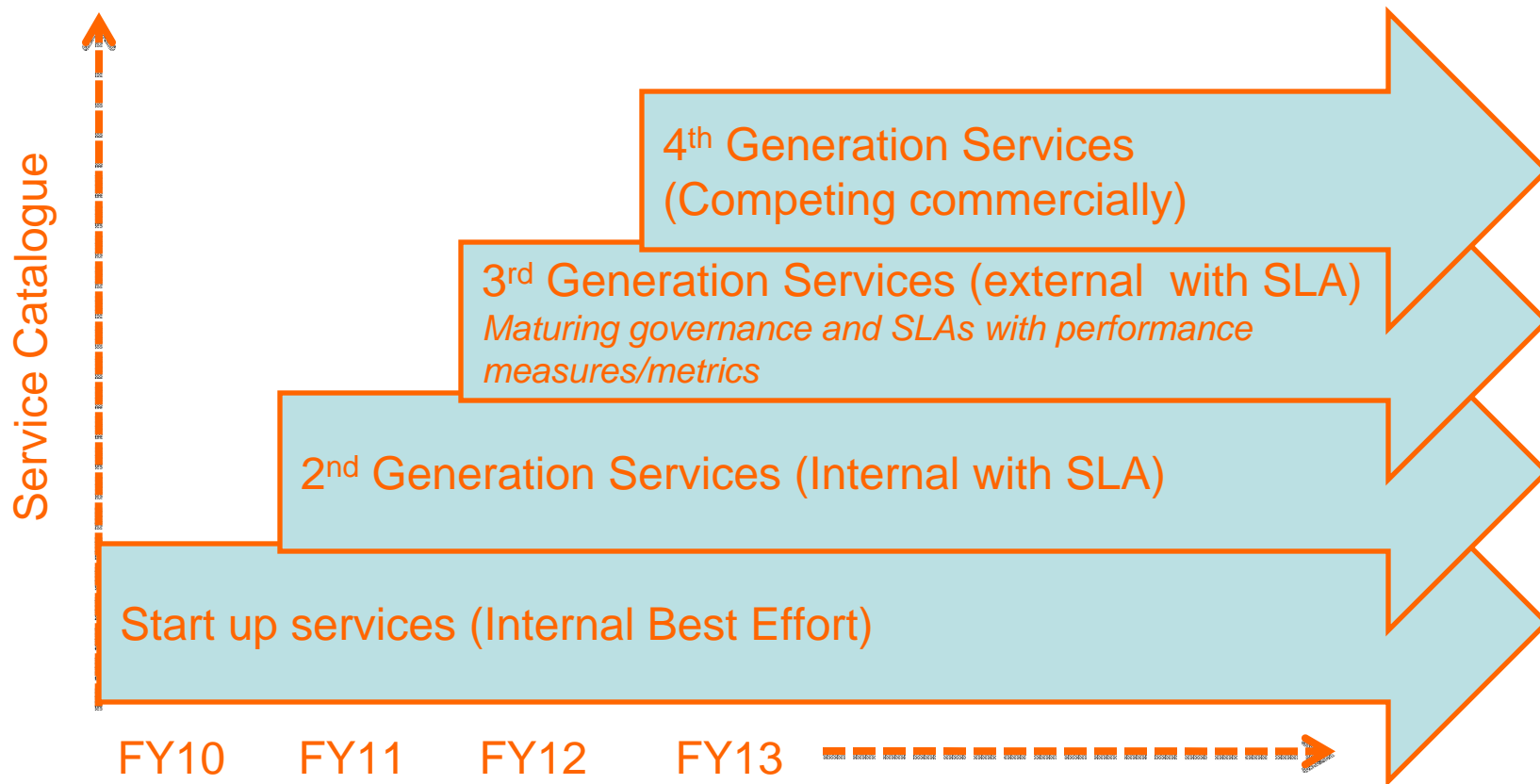
Phase II: What about ICT?



A Regional Shared Service Center



SS Maturity Model



Vision

Our Vision for
every child,
Life in all its fullness;
Our prayer for
every heart,
the will make so



Thank you

Q & A